

## Domestic Violence and Crisis Resources

This is a list of some shelters and helplines within Toronto and the GTA. We have tried to focus on resources that have experience with serving the Deaf and Hard of Hearing community or are committed to reducing barriers. You can access these resources through their websites or by calling them using the VRS Canada app: <https://srvcanadavrs.ca/en/>



**Anduhyuan Emergency Shelter** – Provides emergency shelter and support to Aboriginal and non-Aboriginal women and their children who are fleeing violence.

[www.anduhyuan.org](http://www.anduhyuan.org)

Phone: 416-920-1492

**Assaulted Women's Helpline** – Provides free and confidential crisis counselling and support through technology. They are committed to reducing barriers to service access for Deaf and Hard of Hearing women, women with disabilities, and immigrant and refugee women. Deafblind/ Deaf and Hard of Hearing services are available 24 hrs/7days a week.

[www.awhl.org](http://www.awhl.org)

Phone: (416) 863-0511

Text: #SAFE (#7233) on your Bell, Rogers, Fido or Telus mobile phone

Online Counselling/Chat: <https://www.awhl.org/online-chat#>

**Barbra Schlifer Commemorative Clinic** – Provides counselling and support for women experiencing violence, as well as services using interpretation, including VRI through a Deaf Interpreter.

[www.schliferclinic.com](http://www.schliferclinic.com)

Phone Number: 416-323-9149

**Ernestine's Women's Shelter** – Provides support and shelter for women and children escaping violence.

[www.ernestines.ca](http://www.ernestines.ca)

Phone: 416-863-0511

**Family Service Toronto/Violence Against Women** – Provides programs and services to reduce violence and abuse in intimate relationships.

[www.familyserVICEToronto.org](http://www.familyserVICEToronto.org)

Phone: 416-595-9618

**Halton Women's Place** – Provides shelter and crisis services to women and children experiencing physical, emotional, financial, and sexual abuse.

[www.haltonwomensplace.com](http://www.haltonwomensplace.com)

Burlington & Oakville: 905-332-7892  
Milton & Halton Hills: 905-878-8555

**Interim Place** – Provides shelter, counselling, and advocacy supports for women, youth, and children experiencing violence

[www.interimplace.com](http://www.interimplace.com)

Crisis Lines: 905-676-8515, 905-403-0864  
TTY Lines: 905-676-0284, 905-403-0453

**Nellie's Shelter** – Has an emergency shelter for women and children leaving situations of violence, poverty, and homelessness. Their crisis and intake line is open 24 hours a day.

[www.nellies.org](http://www.nellies.org)

Phone: 416-461-1084

**The Redwood Shelter** – Provides shelter, crisis intervention, referrals, and 24-hour telephone crisis counselling. They also coordinate interpretation services.

[www.theredwood.com](http://www.theredwood.com)

Phone: 416-533-8538  
TTY: 416-533-3736  
Text: 647-370-8300  
Live Chat: iDetermine.ca

**Red Door Family Shelter** – Assists families, refugees, and women who are fleeing violence. They offer shelter and counselling services.

[www.reddoorshelter.ca](http://www.reddoorshelter.ca)

Phone: 416-423-0310

**ShelterSafe** – Provides online tools to find shelters and crisis hotlines for women experiencing abuse in every province and territory in Canada.

[www.sheltersafe.ca](http://www.sheltersafe.ca)

**Yorktown Shelter for Women** – Provides emergency shelter and support services for women and children who have experienced abuse. They have a 24-hour crisis line. They can also arrange for translation services.

[www.yorktownfamilyservices.com/violence-against-women-services/](http://www.yorktownfamilyservices.com/violence-against-women-services/)

Shelter: 416-394-2950  
Crisis Line: 416-394-2999

**YWCA Arise Shelter** – Offers a shelter for women and their children fleeing abuse.

Phone: 416-929-3316  
Email: [arise@ywcatoronto.org](mailto:arise@ywcatoronto.org)