
2017 High School Deaf and Hard of Hearing Graduate Information Kit



2017

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This 2017 High School Deaf and Hard of Hearing Graduate Information Kit was prepared by Silent Voice Canada made possible by a grant from the Ontario Deaf Foundation. Although every reasonable effort was made to ensure accurate information is contained in this Kit, both Silent Voice and the Ontario Deaf Foundation cannot guarantee the accuracy or completeness of the information.

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This Kit is For You!

So you are about to leave school and enter a new chapter in your life. As a young Deaf or hard of hearing person, perhaps you have some questions that have still not been answered. Questions like, “Where should I go for a college or university education? How can I find a Deaf sports club and meet others who share my love of sports? And where do I find an ASL-English interpreter for my job interview?” There are other questions that you probably have not thought about yet -- and there are answers that are important for you to know!

This kit is meant for you! It is designed to put information at your fingertips so to assist you as you take the first steps into this new chapter in your life. The information contained in this kit will help you find your place in the world and help you find your place in the community of your choosing!

This High School Graduate Information Kit is a gift to you in the hope that you will find it very useful. We all sometimes make wrong turns in our lives, but we earnestly hope that this Kit will guide you in finding turns you can make that lead to better information, better choices, and better decisions as you prepare to leave school and go on your life’s journey!

-Ontario Deaf Foundation and Silent Voice Canada Inc.



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Decide in your heart of hearts what really excites and challenges you, and start moving your life in that direction. Every decision you make, from what you eat to what you do with your time tonight, turns you into who you are tomorrow, and the day after that. Look at who you want to be, and start sculpting yourself into that person.

-- Chris Hadfield

EDUCATION



If you can't fly, then run. If you can't run, then walk. If you can't walk, then crawl, but whatever you do, you have to keep moving forward.

-- Martin Luther King, Jr.

Post-Secondary Education in Ontario

George Brown College (GBC)

Program: Academic Upgrading for Deaf and Hard of Hearing Adults
Duration: September and January intake (Full-Time)
Location: St. James Campus

This program the only college program of its kind in Toronto, with all courses taught in American Sign Language (ASL). The program is for those Deaf and Hard of Hearing students who want to upgrade their English, ASL, and math skills for further education. Courses are specifically geared to the needs and interests of the individual students. This program is **free** for students; there is no tuition.

Address: 200 King Street East,
Toronto, Ontario
M5A 3W8
Email: Paul Smith (Program Coordinator) at paul.smith2@georgebrown.ca
TTY: (416) 415-2651
Website: <http://www.georgebrown.ca/A738-2013-2014/>

Deaf Learn Now

Deaf Learn Now is the first fully online academic program exclusively for Deaf and Hard of Hearing Adults in the world. This FREE program is funded by the Ministry of Training, Colleges and Universities and is available to adults 19 years and older who live in Ontario.

Our program offers wonderful, interactive courses to help students improve their English, Math and ASL skills - to prepare them employment, gain greater independence and to move on to post-secondary programs in Canada or abroad. In addition, we have interactive courses in WHMIS, Ontario Drivers License Preparation, Canadian Citizenship, Deaf Culture and more.

Website: www.deaflearnnow.ca
Video: http://deafeducationonline.ca/homecontent/DLN_inside_look/index.html



Mohawk College - Fennell Campus



Program: Deaf Empowerment Program
Duration: 1 Year (September – June)
Monday – Friday (9:00am-3:00pm)
Full-time/Part-Time: Full-time

The Deaf Empowerment Program (DEP) is an academic upgrading program for Deaf, Deaf-Blind, hard-of-hearing, and deafened individuals, age 19 and over., This program provides instruction in math, reading, writing, basic computer and employability skills. DEP uses Deaf instructors using ASL. This program is **free** for students; there is no tuition.

Address: Fennell Campus
135 Fennell Avenue West (at the corner of West 5th Street),
Hamilton, Ontario, Canada
L9C 1E9

Contact: Community Training Solutions, Academic Upgrading Program
Room J137, Fennell Campus

Email: dep@mohawkcollege.ca
TTY: DEP general line - (905) 575-2436

Website: www.mohawkcollege.ca/programs/get-prepared-for-college/academic-upgrading-academic-and-career-entrance-ace/deaf

Deaf Literacy Initiative (DLI)

Deaf Literacy Initiative is the umbrella organization which provides training, research, networking and resources to Deaf and Deaf-Blind literacy programs and their students in Ontario. Though DLI does not give direct literacy instruction, if you are interested in improving your English and mathematic skills, you can find the literacy program closest to your home by clicking DLI's website below:

Website: <http://deafliteracy.ca/resources/literacy-programs>



Post-Secondary Education Outside Ontario

Gallaudet University

Gallaudet University in Washington D.C. offers a wide variety of programs for Deaf, deafened, hard-of-hearing and hearing students in a bilingual environment (ASL and English). They offer Bachelor's degree, Master's degree, and PhD level programs. This is one option for students who want to learn outside of Ontario. For more information see the Gallaudet website below.

Address: Gallaudet University
800 Florida Avenue NE
Washington D.C.,
20002 - 3695

Contact: Videophone: (866) 563-8896
TTY/Voice: (800) 995-0550
Email: admissions.office@gallaudet.edu

Website: <http://www.gallaudet.edu/>



Rochester Institute of Technology (RIT) & National Technical Institute for the Deaf (NTID)

RIT offers a range of programs at the Associate's, Bachelor's, Master's and PhD levels. All RIT (mainstream) programs are open to Deaf and hard-of-hearing students, and are made accessible through ASL-English Interpreters, real-time captionists, notetakers, and other accommodations. Students are also able to request interpretation for non-academic events (sports, socials, meetings, etc.) Accommodations are provided at no additional cost to the student.

One of the departments within RIT is the National Technical Institute for the Deaf, which offers a number of programs for Deaf, deafened, hard-of-hearing and hearing students. For more information see the websites below.

Address: National Technical Institute for the Deaf
52 Lomb Memorial Drive
Rochester, NY 14623
TTY: (585) 475-6400

Contact: To see the NTID Email directory please visit:
<http://www.ntid.rit.edu/contact>

Website: RIT main site: <http://www.rit.edu/>
NTID main site: <http://www.ntid.rit.edu/>



Ontario Government Financial Assistance for Post-Secondary Students

The Government of Ontario offers the **Ontario Student Assistance Program (OSAP)** to help students pay the cost of getting a post-secondary education. For information about the **Ontario Student Assistance Program**, visit at:

<http://www.ontario.ca/education-and-training/how-get-osap>

There are three ways to get money to pay for the cost of your post-secondary education:

LOAN

OSAP is a **loan** that a student can apply for in order to cover the cost of tuition fees, books, rent etc., while attending a post-secondary program. Six months after finishing their studies, the student will begin monthly payments to pay back what they borrowed, **or** apply for repayment assistance. For information, visit OSAP Website: <https://osap.gov.on.ca/OSAPPortal>

GRANT

The Ontario Ministry of Training, Colleges and Universities offer **grants** for students enrolled in Post-Secondary Education. A **grant** is a type of financial support that a student typically does not have to pay back. A **grant** is usually awarded based on financial need and/or other factors. For further information, see the OSAP AID PROGRAMS below.

BURSARY

The Government of Ontario also offers **bursaries** for students. A bursary is a type of financial assistance that a student typically does not have to pay back. Bursaries are to help students with their financial needs during their schooling.

Another type of bursary is for students with a disability, called the **Bursary for Students with Disabilities (BSWD)**. The **BSWD** is for students who need support or accommodations (at a cost) such as tutors, note-takers, interpreters, brailers or technical aids that are directly related to their disability. For information, visit BSWD Website:

<https://osap.gov.on.ca/OSAPPortal/en/A-ZListofAid/PRDR015050.html>

OSAP AID PROGRAMS

For a complete list of **bursaries, grants, scholarships and loans** offered by the Ministry of Training, Colleges, and Universities, visit:

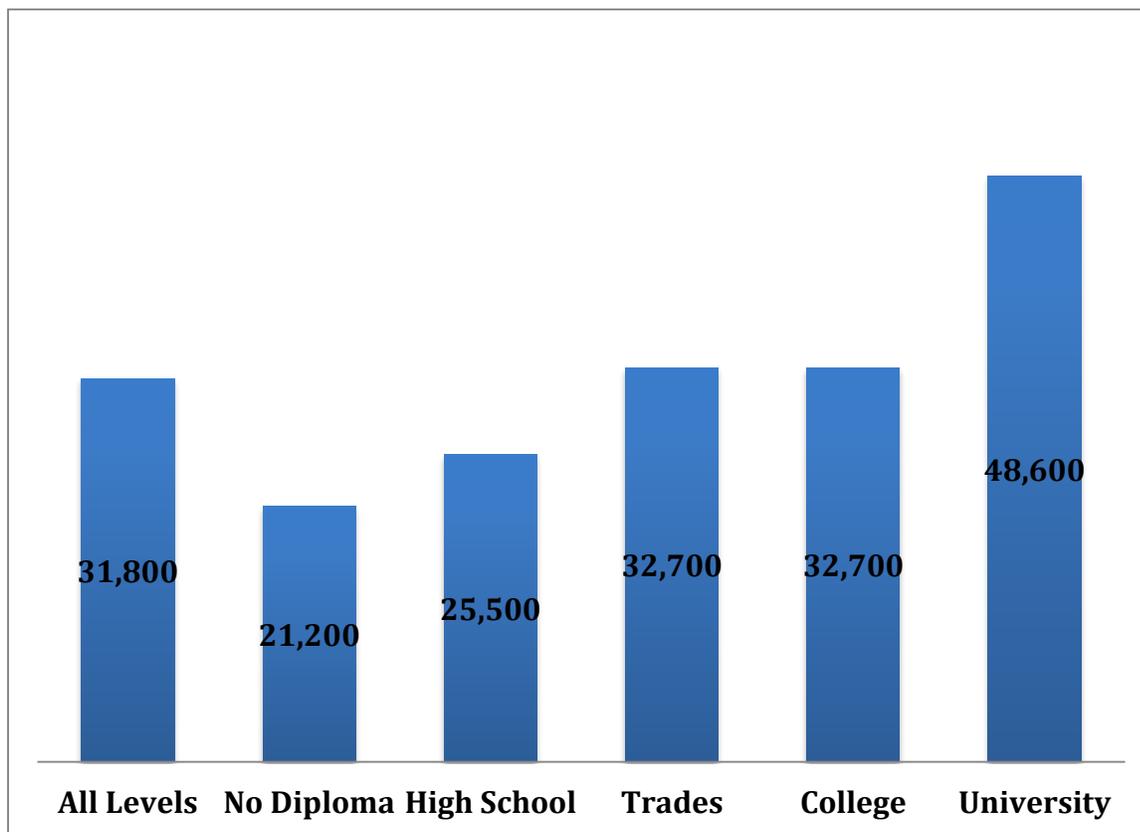
<https://osap.gov.on.ca/OSAPPortal/en/A-ZListofAid/index.htm>



**Employment: Why education is important to
 your future earning power...**

The table below demonstrates the impact of education on your future earnings. The higher education you can get, the more worth you can become to employers, the more you can earn from a job.

**Earnings, by Education level, Canadian dollars, 2000
(Population 15 years and over with employment income)**



Note: Earnings and employment income are used as synonyms here. Average earnings are shown here.

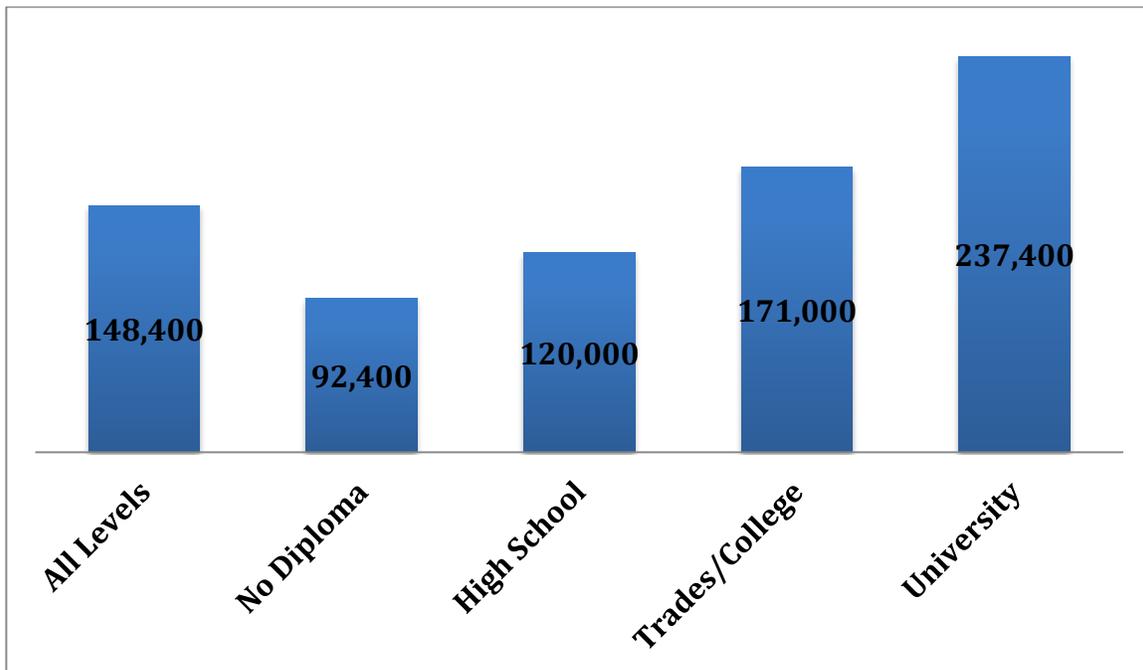
Source:

Statistics Canada, Census, Catalogue no 97F0019XCB2001002- <http://www4.hrsdc.gc.ca/.3ndic.1t.4r@-eng.jsp?iid=54#a1>

Employment: Why education is important to your future earning...

The table below shows the value of assets (e.g. house, auto, furniture, bank savings) by level of education. The more you can earn from a job, the more you can have.

Net assets of Canadian Families by Education level, 2005 (dollars)



Note: 1) Net assets correspond to assets net of debts. The median of net assets is shown here. 2) Education refers to the one family member with the greatest income.

Source:

Statistics Canada, Survey of Financial Securities 2005 - <http://www40.statcan.ca/101/cst01/famil114.htm>. Accessed December 19, 2006.

EMPLOYMENT



Perseverance is failing nineteen times and succeeding the twentieth.
-- Julie Andrews.

Employment

Canadian Hearing Society (CHS)

Employment Services at CHS provides help to Deaf, deafened, and hard-of-hearing clients, who want to look for a job, or need accommodations at a workplace. CHS staff can assist with finding jobs, improving resumes, providing interpreters for job interviews, and meeting with employers to help them make their workplace accessible to Deaf employees.

Website: <http://www.chs.ca/services/services-job-seekers>

Contact Information of CHS Employment Services available at:

Belleville
TTY Toll Free
(877) 872-0586

Brantford
TTY Toll Free
(877) 843-
0370

Durham
TTY Toll Free
(888) 697-3617

Kingston
TTY Toll Free
(877) 817-8209

London
TTY Toll Free
(888) 697-
3613

North Bay
TTY Toll Free
(877) 634-0174

Ottawa
TTY Toll Free
(888) 697-3650

Peterborough
TTY Toll Free
(888) 697-
3623

Sault Ste. Marie
TTY Toll Free
(877) 634-0179

Sudbury
TTY Toll Free
877 817-8205

Timmins
TTY Toll Free
(877) 872-
0580

Toronto
TTY Toll Free
(877) 215-9530

Waterloo
TTY Toll Free
(888) 697-3611



Employment PAH! (PAH)

Program: Employment Services

Duration: 19-Day Workshop

“PAH!” is an American Sign Language (ASL) expression loosely translated to mean, “Finally, we made it!”

Employment PAH! offers a 19-day workshop over seven weeks to learn fundamental employability skills that are specific to persons who are Deaf and Hard of Hearing in the Regions of Peel, Halton and Dufferin who are fluent in ASL and are unemployed or underemployed.

Address: EmpAcc – Mississauga location
10 Kingsbridge Garden Circle, Suite 403
Mississauga, Ontario
L5R 3K6

Contact: Email - Diana.StJohn@disabilityaccess.org
TTY - (905) 755-9958

Website: <http://www.disabilityaccess.org/Employment-PAH.html>



Deaf Access Simcoe Muskoka (DASM)

Deaf Access Simcoe Muskoka provides programs and services for those living and vacationing in Simcoe County and Muskoka (including Bradford, Barrie, Orillia, Collingwood, Midland, Gravenhurst, Bracebridge and Huntsville)

Through the Employment Services program, Deaf Access supports individuals who have identified hearing loss and communication as a barrier to finding or keeping employment. Staff work with employers and job seekers to prepare for the demands of a new workplace, introduce effective communication strategies, provide accessible job training and obtain funding to purchase necessary assistive hearing and/or visual alerting devices, interpreting or notetaking services.

Main Address: Deaf Access Simcoe Muskoka
20 Anne St. S
Barrie, Ontario
L4N 2C6

Contact: Tel: (705) 728-3577
TTY: (705) 728-3599
Fax: (705) 728-7613
Toll Free: 1-(844)- 728-3511
Skype: info.deafaccess
Email: info@deafaccess.ca

Website: www.deafaccess.ca/employment-services/



General Information: When You Start a New Job

Why Your TD1 Forms are Important

When you start a new job your employer will give you two different TD1 forms to fill out and sign. One is from the Canada Revenue Agency (CRA). Another is for calculating your Ontario income taxes.

If you do not claim the disability amount on the TD1 and TD1ON Forms, here is what happens. Your employer will follow your signed forms and make deductions from your pay as you can see below.

Gross wages (\$11.60 x 40 hours a week)	\$464.00
Deductions:	
Canada Pension Plan	-19.64
Employment Insurance	-7.56
Income Tax – Federal	-28.40
Income Tax – Ontario	-17.05
Net (take-home) wages	\$391.35

If you **do** claim the disability amount, you will get **more** take-home pay. The difference is \$34.10 each week, or a total of \$1,773.20 in one year.

Gross wages (\$11.60 x 40 hours a week)	\$464.00
Deductions:	
Canada Pension Plan	-19.64
Employment Insurance	-7.56
Income Tax – Federal	-6.00
Income Tax – Ontario	-5.25
Net (take-home) wages	\$425.45

Note: The deductions are based on the payroll deductions tables provided by the Canada Revenue Agency, effective as of January 1, 2017.

General Information: When You Start a New Job

Instructions to Complete a TD1 Form:

TD1 (CRA): Be sure to claim (use) the disability amount by filling in \$8,113 on **line 6**. If you are also enrolled in a Post-Secondary program at the time you fill out these forms, you would also fill out **line 5**. Then add up the amounts and fill in the total in the blank box at the line 13. Sign on the next page.

TD1 – 2017 Personal Tax Credit Return Form

2017 Personal Tax Credits Return Protected B when completed

Read page 2 before filling out this form. Your employer or payer will use this form to determine the amount of your tax deductions. Fill out this form based on the best estimate of your circumstances.

NEW – The sections "Canada caregiver amount for spouse or common-law partner or eligible dependent" and "Canada caregiver amount for dependent(s) age 18 or older" include changes proposed in the 2017 federal budget and replace the previous sections "Caregiver amount" and "Amount for infirm dependents age 18 or older". For more information, go to ssa-aa.ca.gov/ssa/2017/tnssu-eng.html

Last name	First name and initials	Date of birth (YYYYMMDD)	Employee number
Address, including postal code		For non-residents only Country of permanent residence	Social insurance number

1. Basic personal amount – Every resident of Canada can claim this amount. If you will have more than one employer or payer at the same time in 2017, see "More than one employer or payer at the same time" on page 2. If you are a non-resident, see "Non-residents" on page 2.

2. Canada caregiver amount for infirm children under age 18 – Either parent (but not both), may claim \$2,150 for each infirm child born in 2000 or later, that resides with both parents throughout the year. If the child does not reside with both parents throughout the year, the parent who is entitled to claim the "Amount for an eligible dependent" on line 8 may also claim the Canada caregiver amount for that same child who is under age 18.

3. Age amount – If you will be 65 or older on December 31, 2017, and your net income for the year from all sources will be \$36,430 or less, enter \$7,250. If your net income for the year will be between \$36,430 and \$44,597 and you want to calculate a partial claim, get Form TD1-WS, Worksheet for the 2017 Personal Tax Credits Return, and fill in the appropriate section.

4. Pension income amount – If you will receive regular pension payments from a pension plan or fund (excluding Canada Pension Plan, Quebec Pension Plan, Old Age Security, or Guaranteed Income Supplement payments), enter \$2,000 or your estimated annual pension income, whichever is less.

5. Tuition (full time and part time) – If you are a student enrolled at a university or college, or an educational institution certified by Employment and Social Development Canada, and you will pay more than \$100 per institution in tuition fees, fill in this section. If you are enrolled full time or part time, enter the total of the tuition fees you will pay.

6. Disability amount – If you will claim the disability amount on your income tax return by using Form T2201, Disability Tax Credit Certificate, enter \$8,113.

7. Spouse or common-law partner amount – If you are supporting your spouse or common-law partner who lives with you and whose net income for the year will be less than \$11,635 (\$13,785 if he or she is infirm), enter the difference between this amount and his or her estimated net income for the year. If his or her net income for the year will be \$11,635 or more (\$13,785 or more if he or she is infirm), you cannot claim this amount. In all cases, if his or her net income for the year will be \$23,046 or less and he or she is infirm, go to line 9.

8. Amount for an eligible dependent – If you do not have a spouse or common-law partner and you support a dependent relative who lives with you and whose net income for the year will be less than \$11,635 (\$13,785 if he or she is infirm) and you cannot claim the Canada caregiver amount for children under age 18 for this dependent, enter the difference between this amount and his or her estimated net income. If his or her net income for the year will be \$11,635 or more (\$13,785 or more if he or she is infirm), you cannot claim this amount. In all cases, if his or her net income for the year will be \$23,046 or less and he or she is infirm and is age 18 or older, go to line 9.

9. Canada caregiver amount for eligible dependent or spouse or common-law partner – If, at any time in the year, you support an infirm eligible dependent (aged 18 or older) or an infirm spouse or common-law partner whose net income for the year will be \$23,046 or less, get Form TD1-WS and fill in the appropriate section.

10. Canada caregiver amount for dependent(s) age 18 or older – If, at any time in the year, you support an infirm dependent age 18 or older (other than the spouse or common-law partner or eligible dependent you claimed an amount for on line 9, or could have claimed an amount for if his or her net income were under \$12,785) whose net income for the year will be \$16,160 or less, enter \$6,883. If his or her net income for the year will be between \$16,160 and \$23,046 and you want to calculate a partial claim, get Form TD1-WS and fill in the appropriate section. You can claim this amount for more than one infirm dependent age 18 or older, if you are sharing this amount with another caregiver who supports the same dependent, get the Form TD1-WS and fill in the appropriate section.

11. Amounts transferred from your spouse or common-law partner – If your spouse or common-law partner will not use all of his or her age amount, pension income amount, tuition amount, or disability amount on his or her income tax return, enter the unused amount.

12. Amounts transferred from a dependent – If your dependent will not use all of his or her disability amount on his or her income tax return, enter the unused amount. If your or your spouse's or common-law partner's dependent child or grandchild will not use all of his or her tuition amount on his or her income tax return, enter the unused amount.

13. TOTAL CLAIM AMOUNT – Add lines 1 to 12. Your employer or payer will use this amount to determine the amount of your tax deductions.

TD1 (04/2017)

(Ce formulaire est disponible en français.)

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Filing out Form TD1

Fill out this form only if:

- you have a new employer or payer and you will receive salary, wages, commissions, pensions, employment insurance benefits, or any other remuneration;
- you want to change amounts you previously claimed (for example, the number of your eligible dependents has changed);
- you want to claim the deduction for living in a prescribed zone; or
- you want to increase the amount of tax deducted at source.

Sign and date it, and give it to your employer or payer.

If you do not fill out Form TD1, your employer or payer will deduct taxes after allowing the basic personal amount only.

More than one employer or payer at the same time

If you have more than one employer or payer at the same time and you have already claimed personal tax credit amounts on another Form TD1 for 2017, you cannot claim them again. If your total income from all sources will be more than the personal tax credits you claimed on another Form TD1, check this box, enter "0" on line 13 and do not fill in lines 2 to 12.

Total income less than total claim amount

Check this box if your total income for the year from all employers and payers will be less than your total claim amount on line 13. Your employer or payer will not deduct tax from your earnings.

Non-residents (Only fill in if you are a non-resident of Canada.)

As a non-resident of Canada, will 90% or more of your world income be included in determining your taxable income earned in Canada in 2017?

Yes (Fill out the previous page.)

No (Enter "0" on line 13, and do not fill in lines 2 to 12 as you are not entitled to the personal tax credits.)

If you are unsure of your residency status, call the international tax and non-resident enquiries line at 1-800-959-4281.

Provincial or territorial personal tax credits return

If you claim amount on line 13 is more than \$11,635, you also have to fill out a provincial or territorial TD1 form. If you are an employee, use the Form TD1 for your province or territory of employment. If you are a pensioner, use the Form TD1 for your province or territory of residence. Your employer or payer will use both this federal form and your most recent provincial or territorial Form TD1 to determine the amount of your tax deductions.

If you are claiming the basic personal amount only (your claim amount on line 13 is \$11,635), your employer or payer will deduct provincial or territorial taxes after allowing the provincial or territorial basic personal amount.

Note: If you are a Saskatchewan resident supporting children under 18 at any time during 2017, you may be able to claim the child amount on Form TD1SK, 2017 Saskatchewan Personal Tax Credits Return. Therefore, you may want to fill out Form TD1SK even if you are only claiming the basic personal amount on this form.

Deduction for living in a prescribed zone

If you live in the Northwest Territories, Nunavut, Yukon, or another prescribed northern zone for more than six months in a row beginning or ending in 2017, you can claim:

- \$11.00 for each day that you live in the prescribed northern zone; or
- \$22.00 for each day that you live in the prescribed northern zone if, during that time, you live in a dwelling that you maintain, and you are the only person living in that dwelling who is claiming this deduction.

Employees living in a prescribed intermediate zone can claim 50% of the total of the above amounts.

For more information, go to ssa.ca.gov/2017/tnssu-eng.html.

Additional tax to be deducted

You may want to have more tax deducted from each payment, especially if you receive other income, including non-employment income such as CPP or QPP benefits, or old age security pension. By doing this, you may not have to pay as much tax when you file your income tax return. To choose this option, state the amount of additional tax you want to have deducted from each payment. To change this deduction later, fill out a new Form TD1.

Reduction in tax deductions

You can ask to have less tax deducted on your income tax return if you are eligible for deductions or non-refundable tax credits that are not listed on this form (for example, periodic contributions to a registered retirement savings plan (RRSP), child care or employment expenses, charitable donations, and tuition and education amounts carried forward from the previous year). To make this request, fill out Form 11213, Request for Income Tax Deductions at Source, to get a letter of authority from your tax services office, give the letter of authority to your employer or payer. You do not need a letter of authority if your employer deducts RRSP contributions from your salary.

Personal information is collected under the Income Tax Act to administer tax, benefits, and related programs. It may also be used for any purpose related to the administration or enforcement of the Act such as audit, compliance and the payment of debts owed to the Crown. It may be shared or worked with other federal, provincial/territorial government institutions to the extent authorized by law. Failure to provide the information may result in interest payable, penalties or other actions. Under the Privacy Act, individuals have the right to access their personal information and request correction if there are errors or omissions. Refer to Info Source at ssa.ca.gov/2017/tnssu-eng.html. Personal Information Bank CRA PPU 120.

Certification

I certify that the information given on this form is correct and complete.

Signature _____ Date _____

It is a serious offence to make a false return. YYYYMMDD

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General Information: When You Start a New Job

Instructions to Complete a TD1 Form:

TD10N: Fill in \$8,217 in the blank space at **line 5** for the Disability amount. If you are enrolled in a Post-Secondary program at the time you are filling these out, also fill in **line 4**. Then add up the amounts you claim and write the total in the blank box at the line 12. Sign on the next page.

TD10N – 2017 Ontario Personal Tax Credit Return Form

Ontario		2017 Ontario Personal Tax Credits Return		Protected B when completed	TD10N
Read page 2 before filling out this form. Your employer or payer will use this form to determine the amount of your provincial tax deductions. Fill out this form based on the best estimate of your circumstances.					
Last name	First name and initials	Date of birth (YYYYMMDD)	Employee number		
Address	Postal code	For non-residents only Country of permanent residence	Social insurance number		
1. Basic personal amount – Every person employed in Ontario and every pensioner residing in Ontario can claim this amount. If you will have more than one employer or payer at the same time in 2017, see "More than one employer or payer at the same time" on page 2.			10,171		
2. Age amount – If you will be 65 or older on December 31, 2017, and your net income from all sources will be \$36,069 or less, enter \$4,006. If your net income for the year will be between \$36,069 and \$50,076 and you want to calculate a partial claim, get Form TD10N-WS, Worksheet for the 2017 Ontario Personal Tax Credits Return, and fill in the appropriate section.					
3. Pension income amount – If you will receive regular pension payments from a pension plan or fund (excluding Canada Pension Plan, Quebec Pension Plan, Old Age Security, or Guaranteed Income Supplement payments), enter \$1,406, or your estimated annual pension income, whichever is less.					
4. Tuition and education amounts (full time and part time) – If you are a student enrolled at a university, college, or educational institution certified by Employment and Social Development Canada, and you will pay more than \$100 per institution in tuition fees, fill in this section. If you are enrolled full time, or if you have a mental or physical disability and are enrolled part time, enter the total of the tuition fees you will pay for the periods before September 5, 2017, plus \$647 for each month before September 2017 that you will be enrolled. If you are enrolled part time and do not have a mental or physical disability, enter the total of the tuition fees you will pay for the periods before September 5, 2017, plus \$164 for each month before September 2017 that you will be enrolled part time.					
5. Disability amount – If you will claim the disability amount on your income tax return by using Form T2201, Disability Tax Credit Certificate, enter \$8,217.			8,217		
6. Spouse or common-law partner amount – If you are supporting your spouse or common-law partner who lives with you and whose net income for the year will be \$864 or less, enter \$8,636. If his or her net income for the year will be between \$864 and \$9,500 and you want to calculate a partial claim, get Form TD10N-WS and fill in the appropriate section.					
7. Amount for an eligible dependent – If you do not have a spouse or common-law partner and you support a dependent relative who lives with you and whose net income for the year will be \$864 or less, enter \$8,636. If his or her net income for the year will be between \$864 and \$9,500 and you want to calculate a partial claim, get Form TD10N-WS and fill in the appropriate section.					
8. Caregiver amount – If you are taking care of a dependent who lives with you, whose net income for the year will be \$16,401 or less, and who is either your or your spouse's or common-law partner's: <ul style="list-style-type: none"> parent or grandparent (aged 65 or older); or relative (aged 18 or older) who is dependent on you because of an infirmity, enter \$4,794. If the dependent's net income for the year will be between \$16,401 and \$21,195 and you want to calculate a partial claim, get Form TD10N-WS and fill in the appropriate section.					
9. Amount for infirm dependants age 18 or older – If you are supporting an infirm dependent aged 18 or older who is your or your spouse's or common-law partner's relative, who lives in Canada, and whose net income for the year will be \$6,814 or less, enter \$4,794. You cannot claim an amount for a dependent you claimed on line 8. If the dependent's net income for the year will be between \$6,814 and \$11,608 and you want to calculate a partial claim, get Form TD10N-WS and fill in the appropriate section.					
10. Amounts transferred from your spouse or common-law partner – If your spouse or common-law partner will not use all of his or her age amount, pension income amount, tuition and education amounts, or disability amount on his or her income tax return, enter the unused amount.					
11. Amounts transferred from a dependent – If your dependent will not use all of his or her disability amount on his or her income tax return, enter the unused amount. If your or your spouse's or common-law partner's dependent child or grandchild will not use all of his or her tuition and education amounts on his or her income tax return, enter the unused amount.					
12. TOTAL CLAIM AMOUNT – Add lines 1 to 11. Your employer or payer will use this amount to determine the amount of your provincial tax deductions.					

Filling out Form TD10N
 Fill out this form only if you are an employee working in Ontario or a pensioner residing in Ontario and any of the following apply:

- you have a new employer or payer and you will receive salary, wages, commissions, pensions, employment insurance benefits, or any other remuneration;
- you want to change amounts you previously claimed (for example, the number of your eligible dependants has changed); or
- you want to increase the amount of tax deducted at source.

 Sign and date it, and give it to your employer or payer.
 If you do not fill out Form TD10N, your employer or payer will deduct taxes after allowing the basic personal amount only.

More than one employer or payer at the same time
 Check this box if your total income for the year from all employers and payers will be less than your total claim amount on line 12. If you have more than one employer or payer at the same time and you have already claimed personal tax credit amounts on another Form TD10N for 2017, you cannot claim them again. If your total income from all sources will be more than the personal tax credits you claimed on another Form TD10N, check this box, enter "0" on line 12 and do not fill in lines 2 to 11.

Total income less than total claim amount
 Your employer or payer will not deduct tax from your earnings.

Additional tax to be deducted
 If you wish to have more tax deducted, fill in "Additional tax to be deducted" on the federal Form TDI.

Reduction in tax deductions
 You can ask to have less tax deducted on your income tax return if you are eligible for deductions or non-refundable tax credits that are not listed on this form (for example, periodic contributions to a registered retirement savings plan (RRSP), child care or employment expenses, charitable donations, and tuition and education amounts carried forward from the previous year). To make this request, fill out Form T2213, Request for Reduction Tax Deductions of Sources, to get a letter of authority from your tax services office. Give the letter of authority to your employer or payer. You do not need a letter of authority if your employer deducts RRSP contributions from your salary.

Forms and publications
 To get our forms and publications, go to go.gc.ca/forms or call 1-800-969-8625.

Personal information is collected under the Income Tax Act to administer tax, benefits, and related programs. It may also be used for any purpose related to the administration or enforcement of the Act such as audit, compliance and the payment of debts owed to the Crown. It may be shared or worked with other federal, provincial/territorial government institutions to the extent authorized by law. Failure to provide this information may result in interest payable, penalties or other actions. Under the Privacy Act, individuals have the right to access their personal information and request correction if there are errors or omissions. Refer to Info Source at www.cpa.ca/govaffairs/privacy. Personal Information Bank CRA PPU 120.

Certification
 I certify that the information given on this form is correct and complete.

Signature _____ Date _____
 It is a criminal offence to make a false return.

General Information: When You Start a New Job

Information: What is a Disability Tax Credit Certificate?

The Federal Government and the Ontario Government provide the disability tax credit to people with disabilities because the governments recognize that people with a disability generally earn less from employment than most people. However, you **cannot** claim the disability amount **IF** you do **not** have the **Disability Tax Credit Certificate** from your doctor.

Website: <http://www.cra-arc.gc.ca/E/pbg/tf/t2201/>

Disability Tax Credit Certificate Form

		Canada Revenue Agency / Agence du revenu du Canada		6729	
Disability Tax Credit Certificate					
<small>Use this form to apply for the disability tax credit (DTC). The CRA will use this information to make a decision on eligibility for the DTC. See the "General information" on page 6 for more information.</small>					
<small>Step 1 – Fill out and sign the sections of Part A that apply to you.</small>					
<small>Step 2 – Ask a medical practitioner to fill out and certify Part B.</small>					
<small>Step 3 – Send the form to the Canada Revenue Agency (CRA).</small>					
Part A – To be filled out by the taxpayer					
Section 1 – Information about the person with the disability					
First name and initial		Last name		Social insurance number	
Mailing address (Apt No – Street No Street name, PO Box, RFI)					
City		Province or territory	Postal code	Date of birth	Year Month Day
Section 2 – Information about the person claiming the disability amount (if different from above)					
First name and initial		Last name		Social insurance number	
The person with the disability is: <input type="checkbox"/> my spouse/common-law partner <input type="checkbox"/> my dependant (specify):					
Answer the following questions for all of the years that you are claiming the disability amount for the person with the disability.					
1. Does the person with the disability live with you? Yes <input type="checkbox"/> No <input type="checkbox"/>					
If yes, for which year(s)?					
2. If you answered no to Question 1, does the person with the disability regularly and consistently depend on you for one or more of the basic necessities of life such as food, shelter, or clothing? Yes <input type="checkbox"/> No <input type="checkbox"/>					
If yes, for which year(s)?					
Give details about the regular and consistent support you provide for food, shelter or clothing to the person with the disability (if you need more space, attach a separate sheet of paper). We may ask you to provide receipts or other documents to support your request.					
Section 3 – Adjust your income tax and benefit return					
Once eligibility is approved, the CRA can adjust your returns for all applicable years to include the disability amount for yourself or your dependant under the age of 18. For more information, see Guide RC4064, Disability-Related Information.					
<input type="checkbox"/> Yes, I want the CRA to adjust my returns, if possible. <input type="checkbox"/> No, I do not want an adjustment.					
Section 4 – Authorization					
As the person with the disability or their legal representative, I authorize the following actions:					
• Medical practitioner(s) can give information to the CRA from their medical records or discuss the information on this form.					
• The CRA can adjust my returns, as applicable, if the "Yes" box has been ticked in section 3.					
Sign here:		Telephone		Year Month Day	
<small>Personal information is collected under the Income Tax Act to administer tax, benefits, and related programs. It may also be used for any purpose related to the administration or enforcement of the Act such as audit, compliance and the payment of debts owed to the Crown. It may be shared or verified with other federal, provincial/territorial government institutions to the extent authorized by law. Failure to provide this information may result in interest payable, penalties or other actions. Under the Privacy Act individuals have the right to access their personal information and request correction if there are errors or omissions. Refer to this Source at www.cra-arc.gc.ca/rrp/infocentre-eng.html, Personal Information Desk, CRA PPU 218.</small>					
T2201 E (14)		(Vous pouvez obtenir ce formulaire en français à arc.gc.ca/formulaires ou en composant le 1-800-959-7383.)		Canada	

General Information: When You Start a New Job

Information: Employment Standards Act (ESA)

The Employment Standards Act is the law that protects your employment rights. When starting a new job, there is very important information that you should know about your employment rights:

Minimum wages

The general minimum wage will increase to \$11.60 per hour in October 2017. By law employers cannot pay you wages less than this minimum wage rate.

Overtime pay

Law requires employers to pay overtime of 1 ½ times the employee's regular rate of pay over 44 hours of work a week. For example, if you have worked 48 hours, here's how your overtime pay is calculated, assuming your regular rate is \$11.60 per hour:

To calculate the number of overtime:

$$\begin{array}{r} 48 \text{ Hours you worked in a week} \\ - 44 \text{ Hours at your regular hourly rate of } \$11.60 \\ \hline 4 \text{ Hours overtime} \end{array}$$

To calculate overtime pay: $\$11.60 \times 1.5 = \$17.40 \times 4 \text{ hours} = \69.60

To calculate the total wages you earned for 48 hours in one week:

Regular wages	\$510.40
Overtime wages	\$69.60
Total wages	<u>\$580.00</u>

2 Minimum Weeks Vacation

After one year of employment you are entitled to a minimum of two paid weeks of vacation.

4% Vacation Pay

Once a year, you must be paid vacation pay equal to 4% of your gross wages earned in 12 months. For example, if your earnings total \$24,000 after one year of employment, you will receive the vacation pay of \$960 ($\$24,000 \times .04$).

General Information: When You Start a New Job **Notice of Termination**

If the employer decides to terminate (end) your employment, the law requires the employer to inform you of your job termination some time **before** your last day of employment:

- If you have worked three months or more, but less than one year of work, ***one week*** notice must be given
- If you have worked one year or more, but less than three years of work, ***two weeks'*** notice must be given
- After three years of work, ***one week's*** notice must be given ***for each year worked***, to a maximum of eight weeks.

There are many other questions about employment rights. To learn more, visit this web page, "**What Young Workers Should Know**" and keep yourself up to date at:

http://www.labour.gov.on.ca/english/es/pubs/factsheets/fs_young.php

Joint Health and Safety Committees (JHSC)

The Ontario Health and Safety Act (OHSA) and regulations require JHS at workplaces with 20 or more employees in Ontario. The main responsibility of a joint health and safety committee is the health and safety conditions for all employees in the workplace. It is composed of worker and employer representatives.

In a workplace, a JHS advises employees and employers about workplace hazards; getting information from the employer relating to health and safety; setting up and promoting programs to improve employee training and education; making recommendations to improve workplace health and safety; and monitoring effectiveness of safety programs and procedures.

Committee members should be available to receive worker concerns, complaints, and suggestions; to discuss issues and recommend solutions; and to provide feedback on existing and proposed workplace health and safety programs.

Before asking your employer for flashing alarm lights (alert devices), a buddy system, or an ASL-English interpreter at employee training sessions on workplace health and safety, first find out who represents the employees on the JHSC at your workplace and then inform him or her about your request. Ask them for their assistance in making the workplace a healthy and safe work environment for you.

Information about JHS committees:

http://www.labour.gov.on.ca/english/hs/pubs/jhsc/jhsc_jhsc.pdf

Information about workplace accessibility for employers

<http://www.chs.ca/accessibility-guide-businesses-and-service-providers-pdf>



Employment: Why having a job is better than having no job

Information: *A job can make a big difference in quality of life that you would like to have.*

If you have a minimum-wage job, you will get \$8,615 **more** than from ODSP in a year (\$22,151-\$13,536). At the end of five years, you will make \$43,075 **more** than from ODSP (\$8,615 x 5). Take a few minutes to look at the table below. Obviously it will be to your great benefit to have a job, and earn money so that you can afford to buy a car, a house, or go on a trip.

	Job*	ODSP
Gross wages (\$11.60 x 40 hours a week)	\$464.00	
Deductions: Canada Pension Plan	-19.24	
Employment Insurance	-8.57	
Income Tax - Federal	-5.65	
Income tax - Ontario	-4.55	
Net (take-home) wages	\$425.99	
Month total: take-home pay (\$425.99 x 4 weeks)	\$1,703.96	
Annual total: take-home pay (\$425.99 x 52 weeks)	\$22,151.48	
Annual total: (\$1,128 x 12 months)		\$13,536.00
Income difference: (\$22,151.48 - \$13,536.00)	\$8,615.48	

* If the disability amount is claimed on the Form TD1 Personal Tax Credits Return. The source of the payroll deductions is Canada Revenue Agency's payroll deduction tables.

Information: *Income you earn will decide your health condition later in life.*

The Second Report on the Health of Canadians says:

Only 47% of Canadians in the lowest income group say their health as very good or excellent, compared with 73% of Canadians in the highest income group

The higher the income means the less sickness, longer life expectancies and improved health

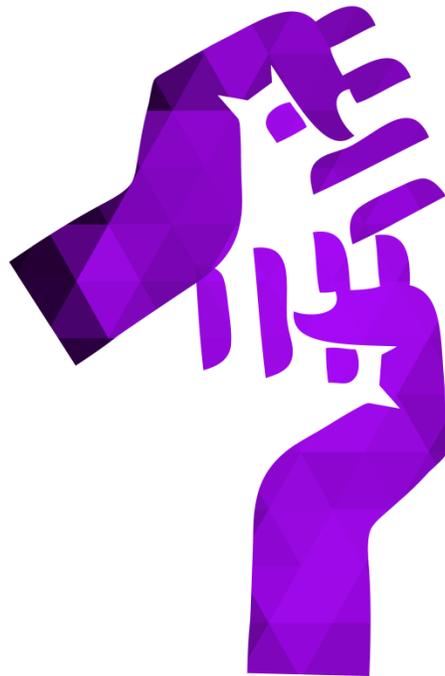
Low-income Canadians are more likely to die earlier and to suffer more illnesses than Canadians with higher incomes

Part of the reason why your health can be influenced by income you earn is ability to afford good, balanced and nutritious food that your body needs. Having a good job is an important key to having good health in your life.

Source: <http://www.phac-aspc.gc.ca/ph-sp/determinants/determinants-eng.php>. Accessed May 19, 2016.



COMMUNITY RESOURCES



It isn't what we say or think that defines us, but what we do.
-- Jane Austen

Community Resources

Information: *Accessibility Standards (AODA)*

The goal of the ***Accessibility for Ontarians with Disabilities Act*** is to make businesses, organizations and communities more accessible to people with disabilities.

This law is meant to eliminate barriers that might prevent you from fully participating in key areas of society and improve information accessibility for people with disabilities. Business, organizations and communities are now in the process of making changes to work with the various requirements of the AODA.

To learn what you can expect from the AODA as a Deaf or hard of hearing consumer, read below the general outline of what the AODA requires businesses, organizations and communities to undertake:

Customer Service:

- *create an accessible customer service plan that:*
 - *considers a person's disability when communicating with them*
 - *allows service animals*
 - *welcomes support persons*
 - *lets customers know when accessible services are not available*
 - *invites customers to provide feedback*

Website: <https://www.ontario.ca/page/accessible-customer-service-policy>

Employment:

- *let job applicants know that recruitment and hiring processes will be modified to accommodate their disabilities, if requested*
- *build the accessibility needs of employees into their human resources practices*
- *create a written process (not applicable to small organizations) for developing and documenting individual accommodation plans for employees with disabilities*
- *help employees stay safe in an emergency by providing them with individualized emergency response information when necessary.*

Website: <http://www.mcsc.gov.on.ca/en/mcsc/programs/accessibility/employment/index.aspx>

Community Resources

Information and Communications:

- *make their websites and web content accessible*
- *provide accessible formats and communications supports as quickly as possible and at no additional cost when a person with a disability asks for them*
- *make public emergency information accessible when requested*
- *provide educational and training resources and materials in accessible formats upon request*

Website: <https://www.ontario.ca/page/how-make-information-accessible>

Transportation:

- *must make information on accessibility equipment and features of their vehicles, routes and services available to the public*
- *cannot charge a fare to a support person when the person with a disability requires a support person to accompany them on the conventional or specialized transportation service*
- *provide verbal and visual announcements of routes and stops on vehicles*

Website: <https://www.ontario.ca/page/how-provide-accessible-transportation-services>



Community Resources

Information: Assistive Devices Program (ADP)

The **Assistive Devices Program** provides consumer-centered support and funding to Ontario residents who have long-term physical disabilities. Also ADP provides access to personalized, assistive devices which meet individuals' basic needs.

As a Deaf person you will pay only part for the cost of equipment and/or supplies such as TTY, flashing alarm, and other assistive devices. The ADP program will cover most of the cost.

These are examples of what you can qualify to get under the ADP program: TTY, Door Alarm, Fire Alarm, Wake Alarm Clock, and Hearing Aids.



Address: Ministry of Health and Long-Term Care Assistive Devices Program
7th Floor, 5700 Yonge Street
Toronto, Ontario
M2M 4K5

Contact: Email: adp@ontario.ca
TTY: (416) 327-4282

Website: <http://www.health.gov.on.ca/en/public/programs/adp/>

Community Resources

Information: *Bell Relay Service (BRS) and IP Relay Service*

Bell Relay Service (BRS) supports communication by phone and TTY (teletypewriter), between non-deaf (hearing) people and Deaf, deafened, hard-of-hearing, or those with speech disabilities. Bell Relay operators are available 24 hours a day, 7 days a week. There is no charge for using the Bell Relay service to place local calls. Long distance calls are billed to the number you are calling from, with a discount of 86% on calls made within Canada.

Bell IP Relay is a new form of relay service in Canada. It uses an online chat application instead of a TTY, which connects to an operator who will then place a phone call to the number you want to reach.

Common TTY abbreviations are:

ANS - answer
BRS - Bell Relay service
GA - go ahead
GA OR SK - go ahead if you have more to say but I'm finished
GA TO SK - go ahead to stop keying or goodbye
HD - hold
HOH or HH - hard of hearing
IP RELAY - Internet Protocol Relay service
OPR - operator
SK - stop keying (end of call)
SKSK - hanging up
TERP - interpreter
VCO - Voice Carry Over (relay service)
VRS - Video Relay service

Accessing Bell Relay Services at: 1 800 855-0511 (Voice to TTY)
711 (TTY to Voice)
1 800 855-1155 (TTY to Voice)

Contact: Email: accessible@bell.ca
TTY: 1 800 268-9242

Website: http://www.bell.ca/Accessibility_services/Bell_Relay_service
http://www.bell.ca/Accessibility_services/Bell_IP_Relay
http://www.bell.ca/Accessibility_services/Hearing_solutions

Community Resources

Information: SRV CANADA VRS

SRV CANADA VRS HAS LAUNCHED!

Video Relay Service (VRS) enables Deaf or Hard of Hearing people to connect with voice telephone users via video over the Internet. VRS calls occur with the help of Video interpreters (VIs) who interpret the conversation back and forth between callers using sign language with the VRS user, and voice with the called party. VRS is accessed from smartphones, tablets, laptops, and computers, and empowers Deaf or Hard of Hearing people to communicate with anyone they choose.

SRV Canada VRS is designed, implemented and overseen by the expert staff and board members of Canadian Administrator of Video Relay Service (CAV). CAV is a not-for-profit corporation with a single-minded mission to deliver the highest quality VRS service for all Canadians.

Want to get started?

Visit their website at: <https://srvcanadavrs.ca/en/>

TIME ZONES AND CALL TIMES

SRV Canada VRS is open seven days a week across Canada.

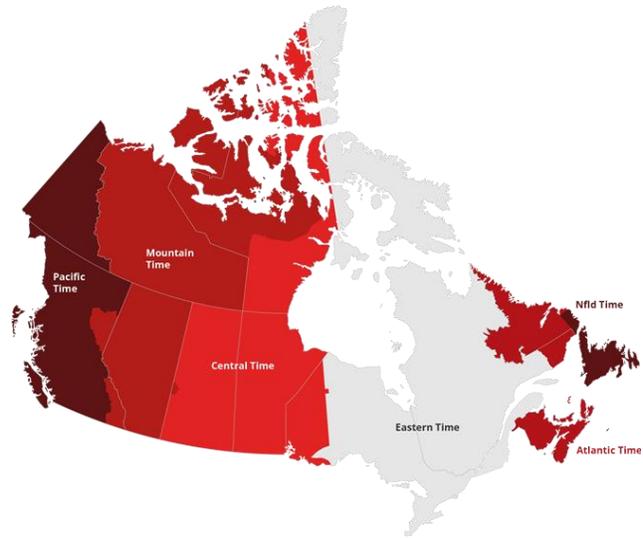
Monday – Friday

Pacific Time	6:00 AM – 9:00 PM
Mountain Time	7:00 AM – 10:00 PM
Central Time	8:00 AM – 11:00 PM
Eastern Time	9:00 AM – 12:00 AM
Atlantic Time	10:00 AM – 1:00 AM
Nfld Time	10:30 AM – 1:30 AM

Saturday – Sunday

Pacific Time	8:00 AM – 4:00 PM
Mountain Time	9:00 AM – 5:00 PM
Central Time	10:00 AM – 6:00 PM
Eastern Time	11:00 AM – 7:00 PM
Atlantic Time	12:00 PM – 8:00 PM
Nfld Time	12:30 PM – 8:30 PM

Last Call: We ask that you complete your calls before the service closes in your area



Community Resources

Information: *Emergency? You can text to 911!*

Please visit the following link from the Canadian Hearing Society Website for information about texting 911 for emergencies.

<http://www.chs.ca/access-emergency-service-through-911-those-who-are-deaf-deafened-and-hard-hearing>

Information: *Fire Safety Information*

The following ASL videos by the City of Markham Fire and Emergency Services provide valuable information about fire safety. Captions are available.



Important Fire Safety Information:

<https://www.youtube.com/watch?v=rKajllcU6Js>

Carbon Monoxide (CO):

<https://www.youtube.com/watch?v=mb-ac1RV9ko>

Smoke Alarms:

<https://www.youtube.com/watch?v=gv0jIv4YOHM>

Home Escape Planning:

<https://www.youtube.com/watch?v=vfx5hw8qnrA>

Fire Extinguishers:

<https://www.youtube.com/watch?v=rALQIkOYROc>

What to do if you have a cooking fire?:

<https://www.youtube.com/watch?v=lyrx1AFfR98>

Kitchen Fire Safety:

https://www.youtube.com/watch?v=p3PTAljQMXw&index=6&list=PL_cgH4E90KfnMXe-XCky8bzIw3BgngLMN

Community Resources

Information: ASL Videos about Legal Rights

Community Legal Education Ontario (CLEO) provides information on your legal rights in ASL videos. To learn more about the legal rights, visit the CLEO website:

<http://www.cleo.on.ca/en/resources-and-publications/pubs?language=sgn-ase>



POLICE POWERS: STOPS AND SEARCHES: Rights of a person who is stopped, questioned, searched, arrested, or detained by the police. When the police can enter or search someone's home legally.



WHAT TENANTS NEED TO KNOW ABOUT THE LAW (July 2013): This resource describes some important things about the Residential Tenancies Act and some ways it is different from the law it replaced. Topics covered include rent increases, deposits and other charges, repairs and maintenance, discrimination, privacy, moving out, and eviction.



DISABILITY BENEFITS IN ONTARIO: WHO CAN GET THEM, HOW TO APPLY (SEPTEMBER 2012): This resource explains who qualifies for benefits from the Ontario Disability Support Program, how to apply, and how to appeal a refusal.

Community Resources

Information: Registered Disability Savings Plan (RDSP)

The RDSP is a long-term savings plan to help Canadians with disabilities and their families save for the future. If you have an RDSP, you may also be eligible for grants and bonds to help with your long-term savings.

You should consider opening a Registered Disability Savings Plan (RDSP) if you have a long-term disability and are:

- eligible for the Disability Tax Credit ([Disability Amount](#));
- under age 60 (if you are 59, you must apply before the end of the calendar year in which you turned 59);
- a Canadian resident with a [Social Insurance Number \(SIN\)](#); and
- looking for a long-term savings plan.

Please visit the Human Resources and Skills Development Canada Website to view the ASL video at: <http://www.hrsdc.gc.ca/eng/disability/savings/index.shtml>

Accessible RDSP Video

The Registered Disability Savings Plan, Canada Disability Savings Grant and Canada Disability Savings Bond video can be viewed in American Sign Language, in Langue des signes québécoise, and through closed captioning. It is also available through voice narration.



▶ Transcript

Community Resources—Interpreting and Notetaking Services

Deaf Access Simcoe Muskoka (DASM)

Deaf Access Simcoe Muskoka provides ASL—English Interpreting and Computerized Notetaking services for those living and vacationing in Simcoe County and Muskoka (including Bradford, Barrie, Orillia, Collingwood, Midland, Gravenhurst, Bracebridge and Huntsville)

ASL Interpreting for Medical and Mental Health Care

Deaf Access provides ASL interpreters for hospitals, medical clinics and in-home care throughout Simcoe County and Muskoka. Our interpreters are skilled in medical terminology for communication, ensuring that the patient and medical staff receive clear, professional and confidential exchange of information. With the dignity and comfort of the patient a priority, we provide options such as male/female interpreter selections, and interpreter consistency for ongoing care. Interpreters are available to communicate with patients with all levels of medical needs from ER/Triage requests to surgeries/procedures, labour & delivery, assessments and counselling.

ASL Interpreting for Businesses and Community

Deaf Access provides interpreters for all types of businesses, government services and community groups. We have skilled interpreters that are able to accurately interpret every level of communication within the workplace, from internal meetings and training to interactions with consumers. We provide local municipalities with access to skilled interpreting services for elections, committee meetings, community events, and recreational services to further accessibility and inclusion of deaf and hard of hearing members in our communities.

ASL Interpreting for Educational Settings

Deaf Access works closely with local colleges, universities and other continuing education programs to provide ASL-English Interpreting in the educational environment. This may include, but is not limited to; classrooms, lecture halls, labs, tutoring or counseling sessions, club or group meetings, co-operative education placements, or at events on campus. The interpreters facilitate communication through the use of sign language, spoken or written English, cultural mediation and knowledge about visual accessibility.

Conference and Convention ASL Interpreting

Deaf Access provides skilled interpreters for conferences and conventions taking place throughout Simcoe County and Muskoka. We understand that conferences and conventions may vary in length, number of participants and complexity, and work to provide efficient options for setup of interpreter teams. From business conferences to club conventions, we have the experience needed to coordinate and prepare interpreters or teams of interpreters to effectively provide services over multiple days and/or locations.

Emergency ASL Interpreting Services

An emergency is defined as: A sudden and unforeseen crisis that requires immediate attention.

Examples of emergencies include:

- Hospital emergency visits
- After-hours urgent medical clinic visits
- Crisis centre visits
- Shelter admissions
- Police, fire or ambulance personnel interactions
- Child welfare occurrences



Community Resources - Information About Interpreters and Their Qualifications

Information:

There are a few important things you need to know about interpreters and their qualifications.

The interpreting profession is not regulated (licensed by the government) in Ontario. This means anyone can work as an ASL-English interpreter, an LSQ-French interpreter, or a Deaf Interpreter. No one can stop them from working.

ASL-English and LSQ-French Interpreters

The role of the interpreter is to interpret between people who use a signed language and a spoken language. It is important to understand that professional ASL-English and LSQ-French interpreters are required to *follow the highest standards of ethnics*. This means that interpreters should recognize their level of knowledge and skills and not accept work beyond their ability to interpret. As well, it requires interpreters to keep in complete confidence what is said between Deaf people and others.

Deaf Interpreters (DI)

Deaf Interpreters are specialists in a signed language (ASL and/or LSQ) and in accommodating the language and communication needs of Deaf people. They often work together with hearing interpreters as an interpreting team to provide complete and accurate information both to Deaf and hearing people. Deaf interpreters can become members of AVLIC by providing documentation verifying their work experience as a Deaf Interpreter.

The Association of Visual Language Interpreters of Canada (AVLIC)

This professional organization is *the only national certifying body for ASL-English interpreters in Canada*. Those who are successful receive a *Certificate of Interpretation (COI)* and have “COI” printed on the back of their AVLIC membership cards. Currently, AVLIC does not certify Deaf Interpreters or LSQ-French interpreters.

All interpreters who are active members of AVLIC must follow the Code of Ethics and Guidelines for Professional Conduct. AVLIC provides information in ASL that explains the Code of Ethics. To view this information, visit <http://www.avlic.ca/ethics-and-guidelines>.

Community Resources - Information About Interpreters and Their Qualifications

Ontario Interpreting Services (OIS)

OIS is the main provider of community interpreting services in Ontario. All OIS registered interpreters are required to follow the AVLIC guidelines and code of ethics.

For an ASL-English interpreter to be registered with OIS, *they must be an active member of AVLIC and pass the skill screening process and the Knowledge and Attitude Interview.*

For a Deaf Interpreter to be registered with OIS, *they must pass the OIS Deaf Interpreter (DI) Video Skills Screening.*

Finding the right interpreter for you!

Ask the interpreter about their qualifications. Are they AVLIC members? Are they AVLIC certified? Have they graduated from an interpreting program? Are they registered with an interpreting agency that has worked with the Deaf community to establish their screening process?

Ask the interpreter about their experience in the setting you need them to interpret in. Not every interpreter has the skills and knowledge to interpret for every assignment, e.g., some interpreters are comfortable to interpret at medical or police services appointments but some interpreters are not comfortable to interpret at a funeral service or political meeting.

For more information, the Ontario Association of Sign Language Interpreters (OASLI) offers the video series in ASL on the different topics of ASL-English interpreting such as:

- Welcome to OASLI Video Project
- Why is AVLIC Membership Important?
- How Do I Find an Interpreter?
- How Does an Interpreter Prepare for Work?
- How Do I Find the Right Interpreter?
- How Do I Navigate Feedback?
- Complaint Processes
- Thanks for Watching!
- A Deaf Experience

To view these videos, visit OASLI's YouTube channel:

<https://www.youtube.com/channel/UC--LXb15Se0GtFXN7aDkD3A>

Community Resources- What You Need to Know before Using a Freelance Interpreter

Information:

You can book freelance interpreters directly. A freelance interpreter is someone who works independently as an interpreter. If you have worked with an interpreter in the past that you prefer to work with again, you can contact them directly.

However, there are questions that you should ask before you book a freelance interpreter.

1. Who will be able to pay for interpreting services?

Not all organizations or agencies or individuals are able to pay for interpreting services; sometimes they may refuse. First find out who will pay the freelance interpreter you want to book.

When booking the interpreter, ask how much she or he charges for the service. In Ontario, market rates are between \$35 to \$65 per hour plus reasonable travel costs. Normally, the preparation time to interpret before an assignment is included in their rates.

However, if the freelance interpreter charges a fee *above these normal rates* (in excess), there may be two things to ask about this.

2. Is the rate that your freelance interpreter charges reasonable?

First, *above market rates* make many businesses and organizations not interested in having to interact with Deaf people. For example, Deaf people may not be hired, because employers find the cost of interpreting services very expensive. This hurts every Deaf person as they lose opportunities to prove themselves in businesses and organizations.

If you use interpreters who charge reasonable rates, this will help protect the public image of the Deaf community and also interpreters who charge fair, reasonable rates.

Second, fees above normal market rates may be appropriate and reasonable if the work requires a high level of knowledge and skill. Only a few highly skilled ASL-English interpreters should charge above the normal, market rates.

Community Resources - What You Need to Know before Using a Freelance Interpreter

3. What is the result of poor interpreting?

Many people say they can interpret but they do not have good enough knowledge or skills. Interpreters can wrongly interpret what you or hearing people say without you knowing it. If interpreters inaccurately interpret what you, or your doctor, or lawyer says, this can hurt you or cause problems for you.

4. If you have a problem with a freelance interpreter, how do you resolve it?

Discuss the problem with the interpreter and try to resolve it.

If the problem is not resolved, you may decide to not work with the interpreter again. Tell the person who hired the interpreter that you will not work with that interpreter again and explain why.

If you feel the problem is because the interpreter did not follow the **AVLIC Code of Ethics** and **Guidelines for Professional Conduct** and if the interpreter is a member of AVLIC/OASLI or SLINC, AVLIC has a *Dispute Resolution Process (DRP)* that may help you and the interpreter resolve the ethical concern. Go to www.avlic.ca/dispute-resolution and look for the ASL version at the bottom of the webpage for more information.

5. How can I know if an interpreter is a member of AVLIC or OASLI/SLINC?

AVLIC, OASLI and SLINC list their members on their websites. To check the experience and the credentials of an interpreter, click on the following links:

Association of Visual Language Interpreters of Canada:

<http://www.avlic.ca/>

Ontario Association of Sign Language Interpreters:

<http://www.oasli.on.ca/>

Sign Language Interpreters of the National Capital:

<http://www.slinc.ca/>



SOCIAL SERVICES



One person can make a difference, and everyone should try.
-- John Fitzgerald Kennedy

Social Services in Ontario

Canadian Hearing Society (CHS)

The Canadian Hearing Society offers different programs and services for Deaf, deafened, hard-of-hearing and non-deaf (hearing) residents of Ontario. They have 28 offices in different regions throughout Ontario.

Below is a list of services available through CHS, but note that some services are only available at some regional offices. To find out what services are offered in a certain region, visit the CHS website below.

Accessibility Services at CHS:

- Accessibility Consulting Services
- Website Accessibility and American Sign Language (ASL) and la langue des signes quebecoise (LSQ) Content Development
- Communication Devices Program
- Workplace Accessibility Services
- Ontario Interpreting Services (OIS)
- CART (Communication Access Realtime Translation)

- Communication Access Conference Coordination
- Video Conferencing Services (VCON)
- Deafblind Services
- Educational Support Services

Hearing Healthcare Services at CHS:

- Audiology
- Hearing Aid Program
- Speech-Language Pathology
- Hearing Care Counselling Program
- Hearing Help Classes

Counselling Services at CHS:

- CONNECT counseling
- Employment Services
- Youth Transition
- General Support Services
- Hearing Care Counselling Program
- Settlement Program (Mississauga)

Education Programs at CHS:

- American Sign Language (ASL) classes
- Literacy and Basic Skills
- Language Instructions for Newcomers to Canada (Mississauga)

Address: Canadian Hearing Society, Toronto (Head Office)
271 Spadina Road
Toronto, Ontario
M5R 2V3

Contact: Email – Please visit www.chs.ca under “Contact us” to send us a message
TTY – (877) 216-7310

Website: <http://www.chs.ca/>



Social Services in Ontario

Deaf Access Simcoe Muskoka (DASM)

Deaf Access Simcoe Muskoka provides programs and services for those living and vacationing in Simcoe County and Muskoka (including Bradford, Barrie, Orillia, Collingwood, Midland, Gravenhurst, Bracebridge and Huntsville)

Through the Community Support Services (CSS) program, Deaf Access works alongside members of the community (16 +) who are culturally deaf, oral deaf, hard of hearing, or who have experienced a sudden hearing loss, and their families to ensure equal access to information, education, resources and programs offered to the community at large. CSS staff fluent in American Sign Language, English and French support individuals in their preferred language or mode of communication (speech reading, sign supported speech, text). Personalized support plans may include facilitating and/or coordinating:

- Education
- Social inclusion and recreation
- Financial management
- Literacy and completion of forms/applications
- Healthcare

Deaf Access also offers the following services:

- American Sign Language Courses and tutoring for Adults and Children
- Children's' Recreation Programs and Parent Support
- Seniors Outreach
- Community Events

Main Address: Deaf Access Simcoe Muskoka
20 Anne St. S
Barrie, Ontario
L4N 2C6

Contact: Tel: (705) 728-3577
TTY: (705) 728-3599
Fax: (705) 728-7613
Toll Free: 1-(844)- 728-3511
Skype: info.deafaccess
Email: info@deafaccess.ca



Website: www.deafaccess.ca

Social Services in Ontario

Durham Deaf Services (DDS)

Durham Deaf Services is a non-profit organization that offers services and educational programs to promote self-reliance within the Deaf, deafened and hard-of-hearing community. DDS is committed to increasing Deaf cultural awareness.

Programs and Services include:

- Family Communication Program
- Support Services & Public Education
- Children's Programs
- Employment Resource Centre

- Durham Deaf Club and the Oshawa Deaf Senior Citizens group

Also DDS provides classes:

- Deaf Adult Upgrading Program
- American Sign Language

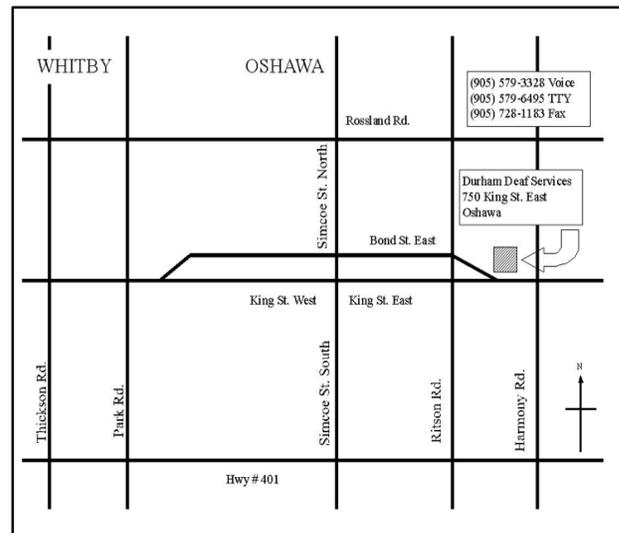
Employment Resource Centre

Open to everyone looking for a job, the Employment Resource Centre at DDS provides a computer for individuals to do job searches, send e-mails or create a resume. There is a fax machine, and TTY available for use.

Address: Durham Deaf Services
750 King Street East
Oshawa, Ontario
L1H 1G9

Contact: Email: info@durhamdeaf.org
TTY: (905) 579-6495

Website: <http://www.durhamdeaf.org/>



Social Services in Ontario

Silent Voice Canada

Founded in 1975, Silent Voice Canada is a charitable, not-for-profit community organization serving Deaf children, youth and adults, and their families, in an American Sign Language (ASL) environment.

Silent Voice provides:

- Deaf Adult Services Programs
 - one-to-one support to Deaf adults
 - Housing Resource Centre
 - Deaf Parenting Program
 - free Tax Clinic every spring for low income families
 - Financial Literacy education
 - Settlement Services
 - Domestic Violence Literacy education

- Child and Family programming
 - Sign Language Summer Camp – day camp in ASL for Deaf children, their hearing siblings and hearing children of Deaf parents/relatives
 - Family Communication Program – qualified Deaf ASL instructors do home visits to families where there is a Deaf child and in their homes teach the hearing family members ASL
 - Sports, Recreation, and Leadership programming to Deaf children and youth, providing accessible sports clinics, introducing Deaf children and youth to Deaf adult role models, world-class Deaf athletes, and improving their self-esteem and confidence, and engagement in activities that are otherwise not accessible to them

- ASL Services
 - ASL language development services to families in the Infant Hearing Program of the Ontario Ministry of Children and Youth Services

- Volunteer Program

Address: Silent Voice Canada
60 St. Clair Ave East,
Suite 400
Toronto, Ontario
M4T 1N5



Contact: Email: silent.voice@silentvoice.ca
TTY: (416) 463-3928

Website: <http://silentvoice.ca/>

COMMUNITY INFORMATION



If you can't feed a hundred people, then just feed one.
-- Mother Teresa

Community Information

Ontario Association of the Deaf – OAD

OAD is the oldest organization for the Deaf community in Ontario. OAD advocates for the rights of the Deaf/Deafened and Hard of Hearing community in Ontario.

Vision:

We strive to collaborate with government ministries, institutions, and community organizations to ensure a better future for Deaf Ontarians.

Mission:

Our mission is to facilitate and provide leadership, activities, and resources that promotes equality and access, and protect rights of Deaf Ontarians.

Deaf Outreach Program (DOP) DOP educates Deaf and hard of hearing individuals on the safety and prevention of HIV/AIDS and STI. They also provide workshops about HIV/AIDS and STI treatments, wellness, prevention, and care in American Sign Language (ASL). Resources in the form of videos, handbooks and resources from affiliated AIDS Service Organizations are available. DOP also provides information about interpreting resources such as interpreting approaches, procedures, code of ethics and interpreter directories.

Mayfest OAD runs this annual event, where the Deaf community gathers for socializing, entertainment, networking and more. There are also information booths by various Deaf and hearing organizations, and children's activities.

Address: Ontario Association of the Deaf,
2395 Bayview Ave Toronto,
Ontario,
Canada
M2L 1A2

Contact: TTY: (416) 513-1893

Email: office@deafontario.ca

Website: www.deafontario.ca/



Community Information

Deaf Culture Centre

Canadian Cultural Society of the Deaf

A registered non-profit charitable organization, the Canadian Cultural Society of the Deaf (CCSD) incorporated in 1973, preserves, encourages and advances the arts and culture of Canada's Deaf population, featuring performing and visual arts, media arts and literature reflecting Deaf heritage.

The **DEAF CULTURE CENTRE**, a project of CCSD, provides a forum to celebrate Deaf life through the arts. It opened in the Distillery District in Toronto in 2006, featuring a museum, art gallery, gift shop, archives, and multimedia production. Open to the public and rooted in the Deaf community, it provides education, culture, visual and performing arts. The CENTRE hosts over 15,000 visitors and mentors over 90 students and interns annually, provides school tours and promotes Deaf artists of all ages through annual art exhibits, award winning multimedia DVDs, website productions and book publications.

The **DEAF CULTURE CENTRE** now has a fine teashop, Def-T Shop & Gallery, within the gallery. Def-T products and services have been carefully created to combine a mix between the experience of tea and the experience of Deaf Culture. This teashop provides opportunities for job growth and entrepreneurship across Canada.

The **Defty Youth Award** for Excellence in the Arts is designed to provide opportunities for young Canadian Deaf performing artists to achieve excellence in the arts and to celebrate young Deaf artist achievements and feature them nationally. Our new juried Defty Youth Awards project is the only national opportunity to promote and encourage young deaf artists (ages 16-34). We wish now to focus on youth in the next three years to strengthen the next Deaf generation because so many youth are mainstreamed without Deaf role models, recognition as Deaf individuals or encouragement in unique Deaf arts.

Address: **DEAF CULTURE CENTRE**
The Distillery District
15 Mill St
Toronto, Ontario M5A 3R6

Contact: Email: info@deafculturecentre.ca
Skype available on request

Website: <http://www.deafculturecentre.ca/Public/index.aspx>



Community Information

Canadian Hard of Hearing Association (CHHA)

The Canadian Hard of Hearing Association is a consumer based organization formed by and for Canadians living with hearing loss. CHHA works cooperatively with professionals, service providers and government bodies, and provides information about hard of hearing issues and solutions.

CHHA's goal is to increase public awareness of hearing loss and to help Canadians with hearing loss fully integrate into Canadian society through branches and chapters across Canada. CHHA educates, spreads awareness, offers several services and works on improving the lives of people living with a hearing loss by removing communication barriers.

CHHA is pleased to announce that there is a scholarship program available both to French and English applicants. Candidates can only submit their application between September and March of each year.

The following scholarships are available:

CHHA/CHHAF Scholarship (\$1,000)

Offered to any hard of hearing and deafen student registered in a full-time program at a recognized college or university, in any area of study, with the ultimate goal of obtaining a diploma or degree.

Frank Algar Memorial Scholarship (\$1,000)

This Scholarship does not focus on any field of study; however, the advocacy level of the applicant is taken into account.

The Dr. Charles A. Laszlo Scholarship (\$1,000)

This Scholarship requires that the applicant be enrolled in the second or higher year of study in the area of Science and Technology and Trades. In addition, the applicant must also display an interest in supporting activities to improve the lives of those who have a hearing loss.

For more information about these scholarships (including eligibility criteria, deadline, etc.) please visit <http://www.chha.ca/chha/scholarships-index.php>

If you have any further questions, please do not hesitate to contact us anytime:

By mail: Canadian Hard of
Hearing Association
2415 Holly Lane, Suite 205
Ottawa, Ontario K1V 7P2

By email: chhanational@chha.ca

By phone (Toll-Free): 1-800-263-8068

By phone (TTY): (613)-526-2692

Website: <http://www.chha.ca>



Community Information

If you are looking for Deaf clubs and Deaf sports organizations in your local area:

It is suggested that you contact **Canadian Hearing Society (CHS)**, or **Deaf Access Simcoe-Muskoka**, or **Durham Deaf Services (DDS)**, or **Silent Voice Canada**, or **Ontario Association of the Deaf (OAD)** and inquire about a Deaf club, sports organization, or place of worship in your local area.

Information: Links

Here are some links for you to find out events and stay in touch with the Deaf community in Ontario.

Deaf Halton Association – <http://deafhalton.weebly.com/>
(Primary Based in the Milton/GTA)

H3 Network Media (International Sign Language) – <http://www.h3.tv/>

Keep track of current events and particular news happening in our worldwide Deaf community!

Information: Information about Events in the Deaf Community

To receive e-distributions of information in Ontario:

Keep updated on all events by registering with these e-distributing services below. They will provide you with information about the Deaf community events free of charge. (You can also advertise your events through these services for a small fee.)

DeafConnect <http://www.deafconnect.com/>

DeafCloud <http://www.deafcloud.ca/>

Community Information

If you are looking for places of worship in your local area:

Royal View Deaf Church

218 Clarke Road
London ON N5W 5E4
Web: www.rvdeafchurch.org

New Life Deaf Church

824 Thompson Road South
Milton ON L9T 2X5
Web: www.deafchurch.ca

Deaf Crossfire

458 King Street West
Hamilton ON L8P 1B7
Web: <http://www.crossfireassembly.com/>

St. Catharines Deaf Church

89 Scott Street
St. Catharines ON L2N 1G8
Email: stcdeafchurch@cogeco.ca

Lighthouse Deaf Fellowship

1636 The Queensway, Room 106
Toronto Ontario M8Z 1T5
Email: nferguson110@gmail.com

Evangelical Church for the Deaf

2395 Bayview Avenue
Toronto ON M2L 1A2
Email: info@torontoecd.org

Calvary Deaf Church

1421 Lansdowne Street West
Peterborough ON K9J 7M3
Email: jnorthey@yourmeetingplace.ca

Quinte Deaf Fellowship

60 Bridge Street East
Belleville, ON K8N 1L7
Email: qdf.church@gmail.com

St. Goupil Ottawa Catholic Deaf Community

100 Main Street
Ottawa ON K1S 1C2
Web: www.ottawacatholicdeaf.ca

Ottawa Valley Deaf Church

For the current location, please contact:

Email: moniquesmile@bell.net

Due to limited space, only the places of worship that meet the criteria are listed above. They provide regular worship activities directly in ASL (without English to ASL interpreting), is a registered charity in good standing on the CRA website, and is featured on an online community information database or the website of a hosting creed or denomination.

If you need information about where you can fellowship or worship with Deaf or hard of hearing members in your creed or denomination in the province of Ontario:

Global Deaf Muslim:

2200 South Sheridan Way
Mississauga ON L5J 2M4
Email: Canada@globaldeafmuslim.org

Ontario Mission of the Deaf:

2395 Bayview Avenue
Toronto ON M2L 1A2
Email: info@torontoecd.org

Roman Catholics:

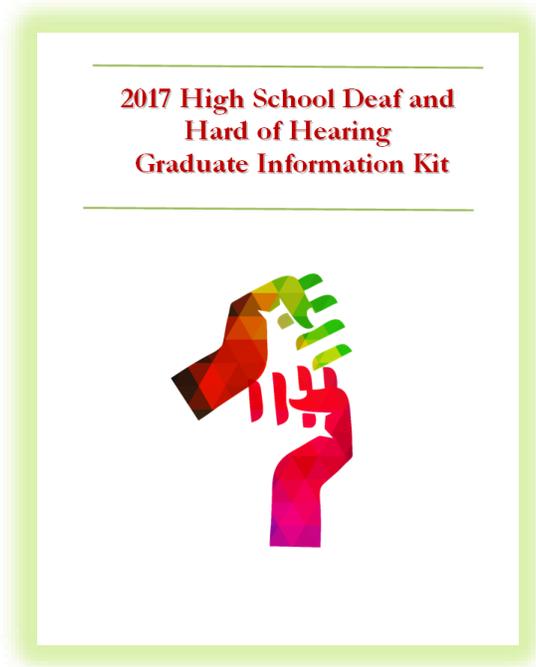
Carol L Stokes, Coordinator Deaf Ministry
357 Bay St. Suite 201
Toronto, Ontario M5H 2T7
Email: cstokes@archtoronto.org

Acknowledgements

Silent Voice appreciates the valuable financial support of the Ontario Deaf Foundation to revise the 2017 High School Deaf and Hard of Hearing Graduate Information Kit.

2018 Edition

For the 2018 edition, the information will be updated and improvements will be made to enhance appeal and value of the graduate information kit. The publication date is anticipated to be in early June.



Note to Secondary Schools in Ontario

If your school expects Deaf or hard of hearing students to graduate in 2018, you may order copies of the *2018 High School Deaf and Hard of Hearing Graduate Information Kit* at no charge. Please contact us with your order by emailing mikecyr@silentvoice.ca or

Silent Voice Canada
60 St. Clair Ave East, Suite 400
Toronto, Ontario
M4T 1N5

Due to the limited number of copies, it would be appreciated if your order covers only the anticipated number of Deaf and hard of hearing graduates at your school.



Our Mission

Silent Voice serves Deaf adults, youth, children, and their families in an American Sign Language (ASL) environment. We are dedicated to improving communication and relationships between Deaf and hearing family members and Deaf and hearing members of the community. Silent Voice is an agency grounded in Catholic values offering services to the whole community. We value and respect the dignity and worth of all people.

Our Values

- American Sign Language as the primary language of communication in providing services to the Deaf community at Silent Voice.
- The right of individuals within the Deaf community to choose the communication method of their choice.
- Service to all people in need regardless of race, creed, disability, sexual orientation, family status, receipt of public assistance, level of literacy or any other personal characteristics.
- Those most in need given preference.
- The sanctity and dignity of human life.
- The role of family as central to the individual and to society.
- The role of community as central to the individual and to society.

Silent Voice Canada
60 St. Clair Ave East, Suite 400
Toronto, Ontario
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www.silentvice.ca

**CHECK OUT OUR VIDEO ON THIS KIT AT OUR YOUTUBE CHANNEL AT
SILENT VOICE CANADA!**

